

Price, Terms, and Conditions



Overview:

Jackson EMC's Green Power program is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three (3) business days to change your mind about purchasing Green Power from Jackson EMC. You may cancel your agreement to purchase Green Power from Jackson EMC by calling the Customer Service Center (see number below) or writing to the billing address listed below.

About Green-e:

Jackson Electric Membership Corporation's Green Power program is Green-e Energy certified, and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

Company:	Jackson Electric Membership Corporation
Whom should I contact for more information?	Jackson EMC Contact Center: 1-800-462-3691; info@jacksonemc.com Jackson EMC Green Power Website: https://www.jacksonemc.com/green Address: Jackson EMC ATTN: Member Services P.O. Box 38 Jefferson, GA 30549
How will I be billed?	You will see an additional line item on your monthly bill for your Green Power purchase from Jackson EMC.
How will my bill be calculated?	All Jackson EMC members are eligible to purchase Green Power from Jackson EMC on a "first come, first served" basis. Jackson EMC's Green Power is available to members in blocks of 150 kWh for an additional fee of \$ 4.50 each month.
How much will my total electricity service cost, including utility charges?	Based on a monthly average usage of 500 kWh and the purchase of one, 150 kWh Green Power block, the following table provides you an estimate of your monthly electricity bill, based on Jackson EMC's A rate. You must also pay all applicable federal, state and local taxes and charges associated with your electricity bill. Your actual bill will vary based on your use of electricity. 2019 Monthly Electricity Costs - \$67.38 Green Power Block - \$4.50 Total - \$71.88

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Will my rates change over time?	The existing rate structure for your Jackson EMC Green Power service is presently fixed and determined by Board action. Many factors control this cost however we feel it will only change when contract conditions change or new, more costly, renewable resources are added to the program and we must adjust the price to account for the increased price of the new generation.
What sources will be used in my certified product?	Please refer to the Product Content Label below.
If I want to terminate this agreement/contract, what is the early termination fee?	There is no cost associated with terminating participation in Jackson EMC's Green Power program.
What length of agreement/contract is required?	No contract or re-enrollment is required. You will remain enrolled in Jackson EMC's Green Power program until you terminate your participation by notifying Jackson EMC.
What other fees might I be charged for?	There are no other fees associated with participation in Jackson EMC's Green Power program.