

ORGANIZATIONS PROVIDING ASSISTANCE WITH PAYMENT OF UTILITY BILLS

Organization	Phone #	City	County	District	Contact Person & Resident Restrictions	Notes
Action, Inc.	Call 770-867-7495. See note.	Winder	Barrow	JDO	Candice Robinson, County Coordinator	For an appointment with a county coordinator in a location most convenient to you, please call one of the Action, Inc. offices and leave a message. Your call will be returned.
	Call 706-850-8046. See note.	Athens	Clarke	NDO/JDO	Lisa Yearby, County Coordinator	For an appointment with a county coordinator in a location most convenient to you, please call one of the Action, Inc. offices and leave a message. Your call will be returned.
		Gainesville	Hall	GDO	**No longer provides assistance in Hall County**	No longer provides assistance in Hall County.
	Call 706-367-9599 See note.	Jefferson	Jackson	JDO	Danielle Cory, County Coordinator	For an appointment with a county coordinator in a location most convenient to you, please call one of the Action, Inc. offices and leave a message. Your call will be returned.
	Call 706-795-2180. See note.	Danielsville	Madison	NDO	Robin Morrow	For an appointment with a county coordinator in a location most convenient to you, please call one of the Action, Inc. offices and leave a message. Your call will be returned.
	706-850-8049.	Lexington	Oglethorpe	NDO	Robin Morrow	For an appointment with a county coordinator in a location most convenient to you, please call one of the Action, Inc. offices and leave a message. Your call will be returned.
ARK	706-548-8155	Athens	Clarke	NDO/JDO	Lucy Hudgens, Director	Ark is operating remotely. The organization serves people in Clarke, Oconee, Madison and Oglethorpe counties who are impacted by the loss of income during the pandemic. Call Monday-Friday, from 9 a.m. to 12:30 p.m. and leave a message.
The Ark of Jackson County	706-367-8365	Jefferson	Jackson	JDO	Assistance by appt only - contact via phone or visit http://www.ndo.org/web/heating.html	Offices are temporarily closed due to COVID-19. Please leave a message.
Community Helping Place	706-867-9621, ext. 303		Lumpkin	GDO	Debi Holloway	Lumpkin County only. Contact agency Monday-Friday, from 8 a.m. to 4 p.m.
Hall County COVID-19 Residential Emergency Rental and Utility Assistance Program (ERAP)	855-718-4630		Hall	GDO	Must be low-income (at or below 80% of area median income for the county).	Visit www.hallcounty.org/RentalAssistance or call 1-855-718-4630 for information. Applicants must meet eligibility requirements. Effective Oct. 1, 2021, funds may be used for utilities costs.
DFACS	706-677-2272	Homer	Banks	JDO	Andrea Cobb, Director	Operating hours are: Monday-Friday, 8 a.m. to 5 p.m.; and, Sunday and Saturday, closed
	770-868-4222	Winder	Barrow	JDO	Kimberly Lafreniere, Director	Operating hours are: Monday-Friday, 8 a.m. to 5 p.m.; and, Sunday and Saturday, closed
	706-227-7021	Athens	Clarke	NDO/JDO	Mary Barrett Yancey, Director	Operating hours are: Monday-Friday, 8 a.m. to 5 p.m.; and, Sunday and Saturday, closed
	706-384-4521	Carnesville	Franklin	NDO		
	678-518-5500	Lawrenceville	Gwinnett	LDO		Operating hours are: Monday-Friday, 8 a.m. to 5 p.m.; and, Sunday and Saturday, closed.
	770-532-5298	Gainesville	Hall	GDO		Does not assist with utility bills
	706-367-3000	Jefferson	Jackson	JDO	Maria Ryder, Director	Operating hours are: Monday-Friday, 8 a.m. to 5 p.m.; and, Sunday and Saturday, closed
	706-864-1980	Dahlonega	Lumpkin	GDO		Does not assist with utility bills
	706-795-2128	Danielsville	Madison	NDO	Jean Sartain	
	706-743-8152	Lexington	Oglethorpe	NDO		

Duluth Co-op	770-623-9563	Duluth	Gwinnett	LDO	Open M, W, F, 10am-2pm	Beginning Monday 3/30/20, they will be moving to a drive thru system for food assistance and all other inquiries will need to be completed over the phone.
Gwinnett Helpline	770-995-3339	Lawrenceville	Gwinnett	LDO	Open M-F 9am-5pm	
Gwinnett County Sr. Svcs	678-377-4150	Lawrenceville	Gwinnett	LDO	Must be a Gwinnett Resident	
Lilburn Co-op (Lilburn Cooperative Ministry, Inc.)	770-931-8333	Lilburn	Gwinnett	LDO	Open M, W, F, 10am-1:30 p.m.	Requests being accepted only by email: kay@lilburncoop.org
LIHEAP	866-674-6327	HOTLINE	All Counties	All Districts	LIHEAP Clearinghouse's National Energy Assistance Referral (NEAR) project - Low Income Home Energy Assistance Program	You must contact your local Community Action Agency to schedule an appointment to complete a LIHEAP application. Visit georgiacaa.org to locate participating agencies.
Ninth District	800-822-0179	HOTLINE	Most counties served*		*Gwinnett County not served by ninth district.	Offices are open, but appointments are required. Call to schedule an appointment or discuss requests. Leave a message. Info at ndo.org/eap.
Ninth District - heat/cooling assistance	855-636-3108	HOTLINE	Most counties served*		Assistance by appt only - contact via phone or visit http://www.ndo.org/web/heating.html	Visit www.ndo.org/web/heating for additional information related to COVID-19 assistance. Offices are open, but appointments are required. Appointments may be made online or via phone call.
Norcross Co-op	770-263-8268	Norcross	Gwinnett	LDO	Open M, W, F, 10 a.m.-2 p.m for financial assistance.; and, Tues., 6 p.m.-8 p.m. and Sat., 10 a.m.-12 p.m. for food only.	
North Gwinnett Co-op	770-271-9793	Buford	Gwinnett	LDO	Buford, Suwanee or Sugar Hill	Temporary change in hours: Monday from 4 p.m.-8 p.m.; Wed, Thurs & Friday from 10 a.m.-2 p.m. and Saturday, from noon-2pm. Leave a message.
PADV	404-873-1766	HOTLINE	All Counties	All Districts	Partnership Against Domestic Violence 24 hour crisis hotline	Only phone calls.
Project Reset 2.0	770-822-7501	Lawrenceville	Gwinnett	LDO	Project Reset 2.0 Hotline at 770-822-7501	Gwinnett residents who are income-eligible and financially impacted by COVID-19 can apply to receive assistance paying for utility bills. Must be a renter living in Gwinnett County. Info on program and applying at: https://www.gwinnettcountry.com/web/gwinnett/departments/financialservices/grants/emergencyrentalassistanceprogram
Salvation Army	706-543-5350	Athens	Clarke	NDO/JDO		Accepting only phone calls. Call on Monday from 9 a.m. to 12 p.m.
	770-724-1660	Lawrenceville	Gwinnett	LDO	Financial Assistance/Appointment	
	770-534-7589	Gainesville	Hall	GDO	Tammy Bynum	By appointment. Contact agency Monday-Friday, from 8:30 a.m. to 4:30 p.m.; closed
First Baptist Church	770-534-7354	Gainesville	Hall	GDO		By appointment. Contact church Monday-Thursday, from 9 a.m. to 4 p.m.
St. Joseph's Ministries	706-548-6332	Athens	Clarke	NDO/JDO	Phillip Bogner / Open M/T/W 10am-12pm	For assistance, email sjcathens@gmail.com or call 706-850-7777. Only accepting phone calls or emails.
St. Vincent DePaul	678-892-6163	HOTLINE	All Counties	All Districts	Customer enters zip code to receive a contact number	Visit https://www.svdpusa.org/Assistance-Services/COVID-19-Response for information on the Nonprofit Business Operations and Coronavirus Response. Call phone number and leave message.
United Way	706-353-1313 or 678-989-5334 or call 211	HOTLINE	All Counties	All Districts		Accepting phone calls. Leave message.As of 5/25/21, funds unavailable for Hall County.

Updated March 31, 2022